

Privacy policy

Information on the processing of personal data

(Article 13 DS-GVO)

1. Name and contact details of the controller

This data protection notice applies to data processing by: Responsible: Krämer IT Solutions GmbH, Koßmannstr. 7, 66571 Eppelborn.

2. Collection and storage of personal data as well as type and purpose and their use

We collect the following data from you:

- Title, first name, surname, e-mail address, address, telephone numbers
- Data that we need to answer your enquiry or to fulfil the contract.

The collection takes place

- to identify you, to advise you appropriately, to correspond with you,
- for the fulfilment of contracts, for invoicing, for direct marketing purposes,
- for the settlement of any liability claims that may exist and the assertion of any claims.

The data processing is carried out at your request and, in accordance with Art. 6 Para. 1 S. 1 lit. b DSGVO (German Data Protection Act), is to be used for the purposes stated for the appropriate handling of your enquiry or for the mutual fulfilment of obligations arising from a contract required. The use of your data for the purpose of direct marketing is based on Art. 6 para. 1 sentence 1 lit. f DSGVO. The personal data collected by us will be deleted if they are no longer needed for the purposes for which they were collected or for have been processed in any other way are no longer necessary, unless we are required to do so under Article 6 paragraph 1 sentence 1 lit. c DSGVO due to tax and commercial law storage and documentation obligations for longer storage or you have consented to additional storage in accordance with Art. 6 para. 1 sentence 1 lit. a DSGVO.

3. Transfer of data to third parties

Your personal data will not be transferred to third parties for purposes other than those listed below took place. Insofar as this is necessary for the processing of contractual relationships with you in accordance with Art. 6 para. 1 sentence 1 lit. b DSGVO your personal data will be passed on to third parties.

4. Rights of data subjects

You have the right:

- in accordance with Art. 7 Para. 3 DSGVO to revoke your consent to us at any time. This has the following consequences, that we may no longer continue the data processing that was based on this consent for the future; to request information about your personal data processed by us
- in accordance with Art. 15 DSGVO In particular you can obtain information on the purposes of processing, the category of personal data, the categories of the recipients to whom your data has been or will be disclosed, the planned storage period, the existence a right of rectification, erasure, restriction of processing or opposition, the existence of a right of complaint, the origin of their data, if not collected by us, and the existence of a automated decision-making, including profiling and, where appropriate, meaningful information on their Request details;

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- in accordance with Art. 16 DSGVO, immediately correct any incorrect or incomplete information to request personal data;
- in accordance with Art. 17 DSGVO to demand the deletion of your personal data stored with us, unless the processing for the exercise of freedom of expression and information, for the fulfilment of a legal obligation, for reasons of public interest or to assert, exercise or defend legal claims is necessary;
- pursuant to Art. 18 DSGVO to demand the restriction of the processing of your personal data, insofar as the you dispute the accuracy of the data, the processing is unlawful, but you refuse to have it deleted, and we no longer need the data, but you do need the data to assert, exercise or defend legal claims or if you have lodged an objection to the processing in accordance with Art. 21 DSGVO;
- in accordance with Art. 20 DSGVO, your personal data that you have provided to us in a structured, standard and machine-readable format, or to request transmission to another responsible person, and
- complain to a supervisory authority pursuant to Art. 77 DSGVO. As a rule, you can apply to the contact the supervisory authority of your usual place of residence or workplace or our company headquarters.

5. Right of objection

If your personal data is collected on the basis of legitimate interests in accordance with Art. 6 para. 1 sentence 1 lit. f DSGVO processed, you have the right to object to the processing of your personal data in accordance with Art. 21 DSGVO to submit personal data, if there are reasons for doing so that arise from your particular situation.

If you wish to exercise your right of objection, simply send an e-mail to info@kraemer-it.de